

City of St Augustine Beach

Welcome Volunteers

New Year's Eve 2017

Beach Blast Off

Volunteer Training and Information

Agenda

- Overview of the Event
 - YOU make it all happen!!!
- Review Event Map
 - Time & Parking
 - Stations
- Training Session
 - Schedule
 - Waiver
 - ABT
- Important Dates and Information



Alcohol Compliance Training

St. Augustine Beach

Police Department

Cmdr. Jim Parker

SABPD

1562.11 Selling, giving, or serving alcoholic beverages to person under age 21; providing a proper name; misrepresenting or misstating age or age of another to induce licensee to serve alcoholic beverages to person under 21; penalties.—

(1)(a)1. A person may not sell, give, serve, or permit to be served alcoholic beverages to a person under 21 years of age or permit a person under 21 years of age to consume such beverages on the licensed premises. A person who violates this subparagraph commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083. A person who violates this subparagraph a second or subsequent time within 1 year after a prior conviction commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

- (c) A licensee who violates paragraph (a) shall have a complete defense to any civil action therefor, except for any administrative action by the division under the Beverage Law, if, at the time the alcoholic beverage was sold, given, served, or permitted to be served, the person falsely evidenced that he or she was of legal age to purchase or consume the alcoholic beverage and the appearance of the person was such that an ordinarily prudent person would believe him or her to be of legal age to purchase or consume the alcoholic beverage **AND** if the licensee carefully checked one of the following forms of identification with respect to the person: a driver license, an identification card issued under the provisions of s. 322.051 or, if the person is physically handicapped as defined in 2s. 553.45(1), a comparable identification card issued by another state which indicates the person's age, a passport, or a United States Uniformed Services identification card, and acted in good faith and in reliance upon the representation and appearance of the person in the belief that he or she was of legal age to purchase or consume the alcoholic beverage. Nothing herein shall negate any cause of action which arose prior to June 2, 1978.

- d) Any person charged with a violation of paragraph (a) has a complete defense if, at the time the alcoholic beverage was sold, given, served, or permitted to be served:
 - 1. The buyer or recipient falsely evidenced that he or she was 21 years of age or older;
 - 2. The appearance of the buyer or recipient was such that a prudent person would believe the buyer or recipient to be 21 years of age or older; and
 - 3. Such person carefully checked a driver license or an identification card issued by this state or another state of the United States, a passport, or a United States Uniformed Services identification card presented by the buyer or recipient and acted in good faith and in reliance upon the representation and appearance of the buyer or recipient in the belief that the buyer or recipient was 21 years of age or older.
- (2) It is unlawful for any person to misrepresent or misstate his or her age or the age of any other person for the purpose of inducing any licensee or his or her agents or employees to sell, give, serve, or deliver any alcoholic beverages to a person under 21 years of age, or for any person under 21 years of age to purchase or attempt to purchase alcoholic beverages.
- (a) Anyone convicted of violating the provisions of this subsection is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

- **562.111 Possession of alcoholic beverages by persons under age 21 prohibited.—**
- (1) It is unlawful for any person under the age of 21 years, except a person employed under the provisions of s. 562.13 acting in the scope of her or his employment, to have in her or his possession alcoholic beverages, except that nothing contained in this subsection shall preclude the employment of any person 18 years of age or older in the sale, preparation, or service of alcoholic beverages in licensed premises in any establishment licensed by the Division of Alcoholic Beverages and Tobacco or the Division of Hotels and Restaurants. Notwithstanding the provisions of s. 562.45, any person under the age of 21 who is convicted of a violation of this subsection is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083; however, any person under the age of 21 who has been convicted of a violation of this subsection and who is thereafter convicted of a further violation of this subsection is, upon conviction of the further offense, guilty of a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

Overview of Event

- **Event 4pm – 10pm on New Year's Eve Saturday, December 31, 2016**
 - **Shift 1: 3:00pm – 7:00PM**
 - **Shift 2: 6:00pm – 10:00PM**



Overview of Event

- Tickets (4 Booths, 2 shifts each)
- Beverage, Beer & Wine (1 Booth, 2 shifts)
- Soda & Water (2 Booths, 2 shifts each)
- Novelty Booth (1Booth, 2 shifts)
- ID Booth (checking ID's) (1Booth , 2 shifts)
- Kids Zone
- Parking and Bike area
- Information Center, Floater

Check out event map

- **Look at the map on the wall**
- **We have a map for you to take**
- **Make your self familiar with the map**

Parking for FIRST SHIFT
FIRST SHIFT 3:00-7:00



PARK AT ONE OF THESE LOTS:

St. Augustine Beach City Hall : 2200 A1A south, St. Augustine Beach, 32080

Reunion Bank: 2198 A1A South, St. Augustine, FL, 32080

Ron Parker Park: 601 Old Beach Rd, Saint Augustine, FL 32080

PARKING FOR SECOND SESSION

2nd shift 6:00-10:00

PARKING at any of these parking lots:

FREE PARKING/FREE SHUTTLES will pick you up:

Anastasia Baptist Church

St. Augustine Amphitheatre

Amici's ~ Shopping Center Parking

Reunion Bank

R. B. Hunt Elementary School

St. Augustine Beach City Hall Parking Lot

Harbour Island Executive Center (312 bridge)

Anastasia State Park

HANDICAP PARKING is Available at Anastasia State Park

Call for HANDICAP pickup from parking lots: Tom Large (904)669-8558



UPON ARRIVAL TO THE EVENT-GO TO PAVILION

VOLUNTEERS get all the following items at check-in :



Food ticket

T-shirt

10 tickets

Goodies bag



****Eat before or after your shift ****

Look for a fluorescent orange sign that says Volunteer Café #1 "OR" 2

There are 2 Volunteer Cafes vendors

Look to see which one has your ticket number



TICKET BOOTH



This is a very busy and important area because all the MONEY transactions happen here. Please make sure you are following these rules:

- Never put the money box on top of the booth
- DO NOT give money to anyone that is NOT ESCORTED BY A POLICE OFFICER
- Cut the tickets in 10 ticket increments (right when you get there)
- NEVER LEAVE THE BOOTH (if you need something a floater will check on you)
- **Explain to customers what they need tickets for (especially the Wrist Bands)**
- Make sure you study the ticket prices
- Please provide excellent customer service

Soda and Water Booth

- Make sure you are well stocked
- Put items in order so they are easy to find and serve
- Make sure you collect the ticket before giving the drink
- It is Two (2) TICKETS PER DRINK
- Keep the ticket boxed under the booth
- Tickets are MONEY!!!
- Do NOT give a drink to anyone without collecting a ticket.

Information Center

- You giving people information about everything!!!
- You represent the City and the Event.
- You will have a sign and flyers with the entertainment schedule and ticket information.
- You will have a map so people can see where everything is in the event area.
- You will direct guests, VIP's, People going to Will Call to pick up reserved tickets, and volunteers.
- Know where everything is and be courtesy to all guests

Floaters

- Check on all the stations and report back to the pavilion
- Make sure everyone is at their station
- Get volunteers what they need
- Relieve them if they need to use the restroom
- Fill in if someone doesn't show-up to their shift or is late
- Look around to make sure everything is operating smoothly
- Continued...

Floater continued

- Make a round to all areas:
- Ticket booths
- Soda and water booths
- Kid zone
- ID booth
- Beer tent
- Information Desk
- Will Call
- It is very important that after visiting all of these areas that you come right back to the Pavilion (you need to report back to the pavilion every 20-30 Minutes)Ms. Linda will need to know what is going on at all the areas you visited.

Will Call

- Put all the envelopes in Alphabetical order
- Put that on the Will Call sign in front of your desk
- Get familiar with the list of Names
- Be very careful with the envelopes
- The packages were pre-purchased through MINT
MAGAZINE- DOUBLE DEALS
- They CAN NOT BE PURCHASED AT THE EVENT

Kid Zone

- Two people need to stay at the entrance
- MAKE SURE NO-ONE GETS IN WITHOUT A WRISTBAND
- IF YOU ARE WORKING INSIDE MAKE SURE KIDS ARE SAFE
- GO TO ANY INFLATABLE THAT DOES NOT HAVE AN ATTENDANT
- Continued...

Kid Zone

- **MAKE SURE YOU GET KIDS IN AND OUT IN A TIMELY MATTER**
- **Follow directions from the people running it**
- **Steve is the person in charge**
- **Let the floater know if there is a problem, or ask someone to take your spot if you need to get help.**
- **We will be checking on you!!**

TWO Mechanical Bulls

- Collect Tickets for Mechanical Bull
- Make sure Patrons sign a release form

ID BOOTH & BEER TENT

- **Must have training to work with alcohol**
- **NO ALCOHOL GOES OUT WITHOUT COLLECTING TICKETS FOR IT !!!!**
- **DO NOT DRINK ALCOHOL DURING YOUR SHIFT**
- **WE WILL GIVE YOU 10 TICKETS TO GET YOUR DRINKS AFTER YOUR SHIFT**
- Continued...

ID BOOTH & BEER TENT

- Your guests will give you 5 tickets for any alcoholic beverage:
- Beer
- Wine
- **Champagne (Glasses are 5 tickets)(bottles are 20 tickets)**
- There will be an undercover police officer at the beer tent the whole night
- Other Officers will check in to help you with anything you need
- There will also be City Officials to check on you routinely

Bike area

- Make sure people are parking in a way that they are not taking more than one space!
- You do not touch anyone's bike!
- People will park at their own risk

Parking area

- YMCA PARKING LOT
- Hours for this position
- 8AM-12 PM (2 People)
- 11:00-3:00 (2 People)
- 2:00-6:00 (1 person)

What's next

Beach Blast Off

- **This event is on New Year's Eve Saturday, December 31, 2016**
- **Please arrive on time, Check -in at the Pavilion, there you will receive whatever you need for your job assignment, volunteer vest, food and drink tickets for the night, t-shirt , etc...**

www.sabevents.com

Hala Laqidara (904)669-5670

